PARISH ONLINE

EMPOWERING LOCAL COUNCILS WITH GREAT TECHNOLOGY

LOCAL
AUTHORITY TECH

About Us

Our Purpose

Parish Online was started in 2008 to address the technology divide between local councils and their higher tier counterparts.

We set out using our IT and geospatial expertise to create software that meets local council needs.

Our Services

We build technology services that are designed for the precise needs of town, parish and community councils.

They are constantly evolving to ensure councils are using the latest technology in an easy and intuitive way.

Our Resilience

Parish Online is deeply resilient, both from a technology and financial standpoint.

We know how to keep cloud services running flawlessly, we pick suppliers carefully, and defer income to ensure the lights always stay on.

Our Social Value

Parish Online operates as a not-for-profit Community Interest Company.

All subscription revenue is reinvested into advancing technology, supporting local councils, and carrying out important projects with a high social value.

PARISH ONLINE

MAPPING SOFTWARE

Ultra-high detail maps, analysis & planning tools for managing your council effectively

*Parish Online Mapping is a **versatile tool** for helping councils understand local issues. Datasets like **Land Registry ownership** boundaries **save hours of work**.*

TYPICAL USES

- **Neighbourhood Plan maps**
- **Asset management**
- **Property boundary analysis**
- **Planning application reviews**
- **Climate & resilience planning**
- **Publishing maps to your website**
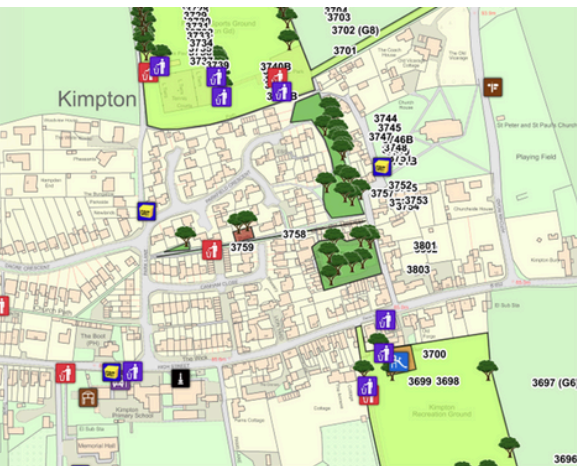- **Travel time analysis**

MAPPING

- **Ordnance Survey**
- **HM Land Registry**
- **Natural England / NRW**
- **EPCs**
- **Environment Agency**
- **Local Authority planning**

and hundreds more

PACKAGE & PRICING

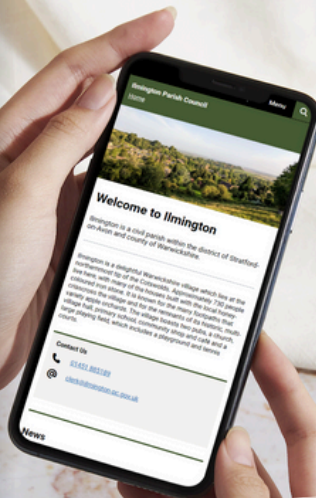**Fixed annual subscription with unlimited usage, users and prints.**

Pricing based on population from £50 a year

parish-online.co.uk/mapping

PARISH ONLINE

WEBSITE SERVICE

Give your council the professional & engaging online presence it deserves

*Your Parish Online Website uses the **latest GOV.UK design** and **accessibility standards**. It's **easy to add content** and there's no maintenance required.*

PACKAGE INCLUDES

WEBSITE
A responsive, secure & accessible website using the latest Government design.

FREE GOV.UK DOMAIN
Included so you meet SAPPP Practitioners' Guide recommendations.

FREE EMAIL
Our full Parish Online Email package (see next page) worth £260 a year.

FREE BUILD & MIGRATION
We build your site and migrate key content from your old site for free.

FREE SUPPORT
We help you get the most out of your site.

FEATURES

- **Hosting on 100% green infrastructure**

- **Latest WCAG compliance**

- **SSL encryption included**

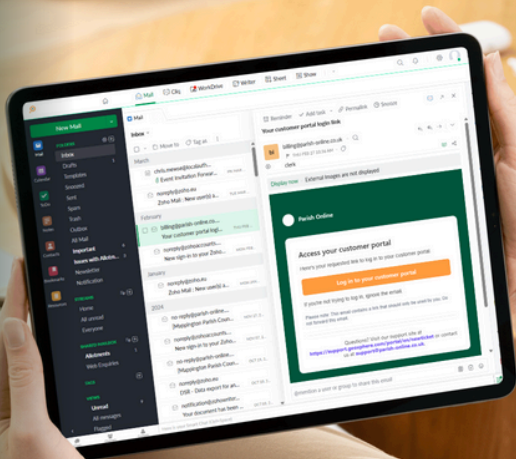- **Continuous site design & functionality upgrades**

PRICING

Fixed annual subscription.

Pricing based on population from £315 a year

parish-online.co.uk/websites

PARISH ONLINE

EMAIL SERVICE

Modern, secure and easy-to-use email system using a GOV.UK domain

*Switching to Parish Online Email allows your whole council to communicate using a **GOV.UK email address**, projecting **professionalism, authority** and **good governance**.*

PACKAGE INCLUDES

MAILBOXES
20 named mailboxes with 5GB each, plus shared mailboxes and distribution lists

FREE GOV.UK DOMAIN
Included so you meet SAPPP Practitioners' Guide recommendations.

ADMIN CONSOLE
Manage mailboxes, change spam settings, do Data Subject Requests, and more

UPGRADABLE STORAGE
Upgrade to larger mailbox storage or Cloud Office suite (see next page)

FREE SUPPORT
Lean on us for email support.

FEATURES

- **Desktop, tablet & mobile apps**

- **Two factor authentication**

- **Calendar & To-do lists**

- **Email history migration**

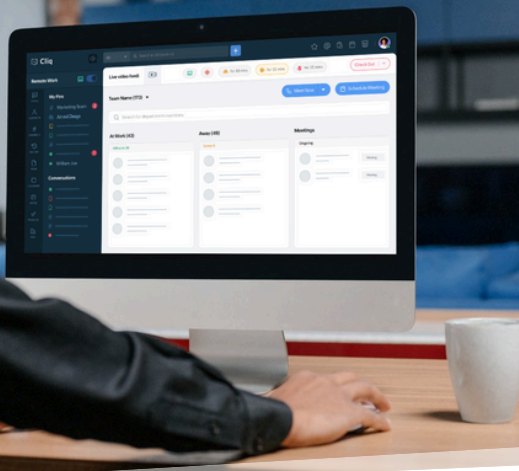- **Compatible with mail apps like Outlook and Apple Mail**

PRICING
£260 a year

Free clerk-only GOV.UK mailbox also available

parish-online.co.uk/email

PARISH ONLINE

CLOUD OFFICE

Shared cloud document storage, office suite and communication tools

Designed for **all sizes of local council**, this service allows you to keep document management under control, **save clerk time** and make documents **easier for councillors to access**

PACKAGE INCLUDES

SECURE CLOUD STORAGE
Protect documents against accidental loss

POWERFUL OFFICE SUITE
Document, spreadsheet and presentation software with templates and AI assistance

COMMUNICATION TOOLS
Meetings and one-to-one or group messaging tools for internal discussions

PASSWORD MANAGER
Password storage, OTP codes and auto-fills for saving time and keeping everything secure.

SUPPORT
Here to help if you need guidance.

FEATURES

- **10GB per user for first 3 users, then 100GB cloud storage**

- **30GB email storage**

- **Sync between cloud & desktop with automatic backups**

- **Template management for repeatable document creation**

- **Granular permissions settings**

PRICING

£42 ex vat per user per year

parish-online.co.uk/cloudoffice

Switch to GOV.UK

As a not-for-profit Community Interest Company, we invest in projects that help the local council sector.

We believe that as a tier of Government, local councils should be using GOV.UK domains, so we're financially incentivising this switch.

We're offering the following incentives:

FREE GOV.UK Domain

For any council taking our website or email service, we'll cover any costs associated with the GOV.UK domain.

£100 Switching Fund

Any council taking our website or email service will receive £100 ex vat off their first year's subscription.

FREE GOV.UK Clerk Mailbox

To assist smaller councils, we're providing a completely free email address for the clerk on a GOV.UK domain.

Support

EMAIL SUPPORT

Contact our brilliant team for quick and effective problem solving.

support@parish-online.co.uk

KNOWLEDGE BASE

Discover our Knowledge Base with tutorials, videos, FAQs and guides.

support.parish-online.co.uk

CALL US

Call us for urgent support or to leave us a voicemail.

01256 586 980